

Terms and Conditions

The terms and conditions below outline the terms associated with the use of our Websites and you will be bound by these conditions upon booking.

1 General

- 1.1 The Schoolies.com website is operated by Group Travel Manager Pty Ltd (ACN 132 055 077) ("GTM").
- 1.2 Please read the following terms and conditions carefully as these conditions incorporate the basis on which bookings via the Schoolies.com website are accepted.
- 1.3 By using the Schoolies.com website, you agree to be bound by these terms and conditions and also the provisions of our Privacy Policy.
- 1.4 GTM reserves the right at any time to vary, revise, add, amend, modify or delete the Schoolies.com website including these terms and conditions. The amended terms and conditions will take effect immediately upon being posted on the Schoolies.com website. You should periodically check this page of the website to ensure that you are aware of the latest terms and conditions.
- 1.5 The laws of Queensland govern the operation of the Schoolies.com website and you agree to submit to the non-exclusive jurisdiction of the Courts of Queensland.
- 1.6 If any provision of these terms and conditions is found to be invalid or unenforceable by a court of law, such invalidity or unenforceability will not affect the remainder of the terms and conditions which will continue in full force and effect.
- 1.7 Use of this website is restricted to personal use and reference only

2 Disclaimer

- 2.1 The information on the Schoolies.com website is provided in good faith and GTM believe it to be accurate. However, if you wish to obtain services from the Schoolies.com website you should not rely solely on the information on the Schoolies.com website but should make specific enquiries concerning the nature of the accommodation and services and their suitability for your personal needs by contacting the accommodation provider directly.
- 2.2 Unless otherwise stated all information on the Schoolies.com website is supplied without any warranty, condition or other term as to the quality of any service or place of accommodation or its suitability for any particular purpose.
- 2.3 GTM and the Schoolies.com website are not liable to you or anyone else for any loss of deposit payment or any other indirect or financial loss suffered whether arising in contract, negligence or otherwise arising in connection with the use of the Schoolies.com website.
- 2.4 To the extent permitted by law GTM and the Schoolies.com website's liability for breach of any implied warranty or condition which cannot be excluded is limited to the supply of the services again or the payment of the cost of having the service supplied again.

3 Acceptance

- 3.1 Your use of or access to the Schoolies.com website is conditional upon your acceptance and compliance with the terms, conditions, notices and disclaimers contained in this document and elsewhere on the website known collectively as the "Terms of Use".
- 3.2 By continuing to use and access the Schoolies.com website you agree to be bound by the Terms of Use. If you do not agree to the Terms of Use, please stop using the website immediately.
- 3.3 GTM may at any time vary, revise, add, amend, modify or delete any part of these Terms of Use or the Schoolies.com website by publishing the variations on the Schoolies.com website. These amended Terms of Use will be effective immediately and you will be bound by the amended Terms of Use from that time on. As the Terms of Use may vary without notice we recommend that you read our Terms of Use each time you visit the Schoolies.com website.

4 Website Information

- 4.1 The Schoolies.com website discloses information about travel locations, dates, packages, information about the Schoolies.com website and many other things.
- 4.2 Some of this information is supplied to us by third party providers including hotels and accommodation providers. Therefore, although we have taken reasonable care to ensure that this information is correct and up-to-date we cannot check the accuracy of such information where it is provided to us by third parties. Accommodation providers reserve the right to change, close or remove facilities without notice
- 4.3 We accept no responsibility for information supplied to us by third parties. We recommend that you confirm all information contained on or linked from the Schoolies.com website with the relevant third-party provider.
- 4.4 Inclusion of a destination on the Schoolies.com website does not guarantee that Schoolies specific events and activities will be available.
- 4.5 Inclusion of accommodation on the Schoolies.com website does not guarantee that security measures will be in place.
- 4.6 Schoolies.com is a booking agent for accommodation and has no control over any events or entertainment that State or Local Governments provide.
- 4.7 Photos of room types are indicative only. Actual rooms occupied may vary in decor and inclusions from those shown.
- 4.8 Star ratings featured on the Schoolies.com website are based on review scores from previous Schoolies.com customers and are scored out of 5. The review score and the number of reviews that the score is based on are displayed next to the star rating. Featured reviews are a selection of written reviews submitted to Schoolies.com

5 2025 & 2026 Schoolies Dates

- 5.1 The dates for 2025 Schoolies Week and 2026 Schoolies Week are as follows:

2025 - Week 1: 22 Nov – 29 Nov

2025 - Week 2: 29 Nov – 06 Dec

2025 - Week 3: 06 Dec – 13 Dec

2026 - Week 1: 21 Nov - 28 Nov

2026 - Week 2: 28 Nov - 5 Dec

2026 - Week 3: 5 Dec - 12 Dec

These dates are subject to change.

Should these dates change, the Schoolies.com website will automatically move all existing bookings to the correct week for the relevant state and adjust accommodation rates accordingly.

6 How To Make A Booking

- 6.1 Bookings can be made on the Schoolies.com website
- 6.2 Reservations are subject to availability and actual pricing at the time of booking.
- 6.3 Accommodation arrangements are based on using existing bedding only, i.e. this could mean sharing a double bed. Extra beds where listed will only be provided to accommodate extra persons. Bedding configurations are a guide only and may vary from room to room.
- 6.4 All prices are in Australian Dollars and quoted on a "per person" basis and are inclusive of GST. All rates quoted do not include Bonds (or optional extras such as event tickets and merchandise).
- 6.5 Every effort is made to ensure that the description of facilities and services provided at hotels and apartments listed on the Schoolies.com website is accurate however these are continually being changed, upgraded and on occasion taken out of service.
- 6.6 The Schoolies.com website cannot be held liable for omissions, errors, alterations to property facilities and services, whether temporary or permanent.
- 6.7 All rooms within many of the large apartment and hotel complexes on the Gold Coast are privately owned. Private owners can choose to manage their rooms in a variety of ways including via the onsite management, via a 3rd party agency and/or independently. Schoolies.com sell all rooms within a property regardless of how they are managed. Procedures for check in, key collection, check out and contact procedures during your stay will vary depending on how the individual

room that you are allocated is managed. Schoolies.com will advise you in your travel documents, which are issued 7-14 days prior to arrival, of the check in and out procedures for your room and will provide you with contact details for any queries during your stay. Some check in locations are at offsite locations and some may involve the use of lock boxes.

- 6.8 Unless advertised on the schoolies.com website, accommodation does not include housekeeping and will not be serviced during your stay.
- 6.9 Furniture, layout, facilities, services and the number of keys provided in rooms within the same apartment and hotel complex can vary greatly. Please refer to the description of your room for the minimum inclusions that you can expect.
- 6.10 Photos of rooms displayed on the Schoolies.com website are indicative only, actual rooms occupied may vary in decor and inclusions from those shown.
- 6.11 Schoolies.com accommodation can only be booked and paid for directly via the Schoolies.com website or via a registered travel agent who books directly via the Schoolies.com website. Any persons found buying or selling Schoolies.com accommodation or beds in Schoolies.com accommodation will have their accommodation cancelled and will lose all monies paid towards the booking. This will also result in eviction and loss of bond.
- 6.12 Accommodation and event tickets may not, without the prior consent of GTM, be resold or offered for resale by any means including but not limited to via online auction sites or used for advertising, promoting or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services.

7 Minors

- 7.1 If you are under the age of 18 years of age, your parent or guardian must make the booking via the Schoolies website and must consent to you staying in your Schoolies accommodation unaccompanied by an adult aged 18+.
- 7.2 If you are a minor, you cannot make a booking using the Schoolies.com website.
- 7.3 If a booking is made and not authorised by your parent or guardian, the deposit paid at the time of booking shall be forfeited.
- 7.4 By making a booking via the Schoolies.com website, whether on behalf of a minor or not, you are deemed to have accepted the Terms of Use.

8 Special requests

- 8.1 GTM will endeavour to accommodate any special requests but does not guarantee any special requests made.

9 Deposit

- 9.1 Any person making a booking shall be deemed to have read and accepted, and by making the booking, represents to the Schoolies.com website and GTM that he or she is authorised to accept the Terms of Use on behalf of all persons named in the booking.
- 9.2 The minimum amount of deposit payable for your booking must be received by the Schoolies.com website at the time of booking payable with a credit card online or Bpay payment only. All deposits are non-refundable.
- 9.3 Deposits can only be paid via the Schoolies.com website and will not be taken over the phone.
- 9.4 The minimum amount of deposit payable for your booking will be advised at time of booking and must be paid at the same time as you make your reservation, otherwise the Schoolies.com website will be unable to hold your booking.
- 9.5 The deposit is non-refundable, but a person may change the name of a group member to whom the deposit relates. If this occurs, the deposit and any additional payments for the original group member will be transferred to the new group member. Name changes can be made free of charge by logging into your booking and selecting the "Replace" button. There is a \$60 fee for name changes made through the call centre.
- 9.6 If your booking is for accommodation at a Mantra or BreakFree property your non-refundable deposit will be held by Samarad Pty Ltd (a subsidiary of the Mantra Group).
- 9.7 Name changes cannot be made after the final payment due date.
- 9.8 All name changes must be discussed and approved by the entire group and the new person joining the booking must be from the same friendship circle. Failure to comply with this may result in cancellation, possible eviction and loss of monies paid and bonds. Schoolies.com will not get involved with any disagreements within your group.

- 9.9 Payment of a deposit will indicate acceptance of the Terms of Use of the Schoolies.com website packages.
- 9.10 If you are making a booking less than 60 days prior to check-in then you may be required to pay the total amount payable (including all Bonds) at the time of booking.
- 9.11 Deposit amounts are subject to change at any stage without notice.

10 Leavers Bookings

- 10.1 Leavers bookings are defined as any booking made via www.Schoolies.com or www.leavers.com.au for stays in Western Australia.
- 10.2 The accommodation balance of payment for all roommates is due no later than 21 days after booking. This includes payment for any compulsory packages as advised in the hotel description.
- 10.3 Bonds are not included in the price per person and must be paid 75 days prior to check in, or as advised in the pricing grid or hotel description and confirmation email.
- 10.4 Bond amounts and terms may vary by property. Refer to the building pricing grid and hotel information related to each property.
- 10.5 Please note that some properties have additional fees/packages that require payment by cash on check in. Where this is the case, information about these costs will be displayed in the pricing grid and hotel information and in your confirmation email.
- 10.6 Any cancellations that are made after the accommodation final balance has been paid within 21 days of making the booking, will forfeit the full cost of the booking excluding Bonds.
- 10.7 Cancellations can be made via the Leavers.com.au website or by emailing info@leavers.com.au or info@Schoolies.com.
- 10.8 Instructions for claiming your bond refund will be provided in your travel documents.
- 10.9 GTM, Schoolies.com & the Leavers.com.au website are not responsible for informing group members that a person in their group has cancelled or that the booking has been cancelled in full.

11 Fiji & Vanuatu Packages

- 11.1 For Fiji & Vanuatu bookings an initial non-refundable deposit of \$199 per person is required at time of booking.
- 11.2 For bookings made more than 12 months in advance, a second non-refundable deposit of \$199 per person is required by the 15 January. Total payments must equal \$398 per person by 31st January of the year of travel. If they don't you will be required to make an additional payment.
- 11.3 For bookings made within 12 months of departure a second non-refundable deposit of \$199 per person is required by the 31 March. Total payments must equal \$398 per person by 31st March of the year of travel. If they do not you will be required to make an additional payment.
- 11.4 We recommend that for Fiji and Vanuatu bookings you set up our Fee Free Flexi pay plan, to help with budgeting payments.
- 11.5 All payments are non-refundable.
- 11.6 From time to time we may vary the deposit amount. When this is the case, you will be advised at time of booking the applicable initial and 2nd non-refundable deposit amounts.
- 11.7 Final payment is 120 days prior to the date of your travel, which is usually around 31 July.
- 11.8 It is your responsibility to ensure you have a valid passport (including a minimum 6 months validity from return date) and any applicable visa or vaccination requirements. Should you not have enough validity on your passport, you may be refused travel with no refund applicable. All extra incurred travel expenses will be the responsibility of the traveller.
- 11.9 Final payment is 120 days prior to the date of your travel. Once the booking has been paid in full 120 days prior to the travel date, all monies are non-refundable. Any changes to our packages requested by you will incur a \$60 per person, per change fee up until the final payment due date. After the final payment due date, the fee increases to \$150 per person, per change plus any applicable third-party charges.
- 11.10 You are not permitted to bring duty free alcohol onto the island resorts, which have an onsite, alcohol license. The resort/vessel/vehicle security and Tourist Police may conduct bag searches upon arrival. The resort/vessel/vehicle will confiscate alcohol of any kind brought onto the resort/vessel/vehicle. The resort/vessel/vehicle will not return alcohol after

it is confiscated.

- 11.11 Fiji & Vanuatu packages will run subject to minimum Trip numbers. If minimum numbers are not reached GTM & the Schoolies.com website reserve the right to cancel the Trip or combine multiple Trips into one. If your Trip is combined with another Trip, your booking will be updated to reflect the new trip date. If we are unable to provide an alternative trip date, then deposits will be refunded in full.
- 11.12 Fiji & Vanuatu package prices and dates are subject to change and may be adjusted at any time without notice. Price changes may occur as a result of factors outside of our control. Such factors may include (but are not limited to) currency fluctuations, fuel surcharges, taxes and airfare increases.
- 11.13 Fiji & Vanuatu Schoolies will be required to show proof of adequate Travel Insurance at time of travel. Failure to provide proof of valid travel insurance may result in your Schoolies booking being cancelled and all monies paid being forfeited.
- 11.14 Return flights included in the Schoolies.com packages are not guaranteed to be direct. Flights may be via another domestic airport such as Brisbane or Sydney.
- 11.15 You must advise dietary requirements to us and we will to communicate your requirement to the relevant suppliers. That is the extent of our obligations to you, we cannot guarantee requests will be met by suppliers as food standards are different in Fiji & Vanuatu. It is your responsibility to check that meals and beverages do not contain any allergens. If you have a life-threatening dietary requirement, we strongly recommend choosing one of our domestic destinations for Schoolies rather than traveling overseas.
- 11.16 Please also refer to specific terms in the House Rules of your chosen accommodation.

12 Bali Schoolies

- 12.1 Schoolies.com offers an accommodation and event package for School graduates over a 7 night period during the Schoolies dates.
- 12.2 Bali Event Package: Events subject to minimum numbers and venues may change at time
- 12.3 Schoolies.com bookings must be made by genuine Schoolies/Leavers.
- 12.4 Bali Schoolies will be required to show proof of adequate Travel Insurance at time of travel. Failure to provide proof of valid travel insurance may result in your Schoolies booking being cancelled and all monies paid being forfeited.

13 Multiple Bookings

- 13.1 If you make multiple bookings to hold rooms, you will not be refunded for any payment made on the additional booking.
- 13.2 If you would like to stay for more than seven nights, the Schoolies.com website will treat each seven-night stay ("Tour Date") as a separate booking.
- 13.3 Each Tour Date will require a separate deposit and a Bond per person.

14 Your Warranties

- 14.1 You warrant that:
 - 14.1.1 you are at least 18 years of age and can use the Schoolies.com website and create legal binding obligations for any liability you may incur as a result of using the Schoolies.com website;
 - 14.1.2 you are responsible (financially and otherwise) for all uses of the Schoolies.com website by you and those using the Schoolies.com website using your login details, including your password;
 - 14.1.3 the information you supply via the Schoolies.com website is accurate and not misleading, deceptive or likely to be misled or deceive; and
 - 14.1.4 if you are not 18 years of age and you pay a deposit, you will forfeit the deposit paid for breach of this warranty.

15 The Group Organiser

- 15.1 You, as the group organiser have the responsibility to ensure that all members of your group have read and understood the Terms of Use and the House Rules.

- 15.2 You can make any changes necessary to your booking on behalf of the group via the Schoolies.com website.
- 15.3 By making a change to your booking, you represent to GTM and the Schoolies.com website that you have discussed any changes with your group and your group has accepted and agreed to the change.
- 15.4 It is your responsibility to inform your group of any changes that you make.
- 15.5 GTM and the Schoolies.com website are not responsible for and will not get involved with any disagreements within your group.

16 Bonds

- 16.1 Each member of the group is required to pay a Bond of at least \$200.00 payable with the final payment. Some properties/room types may charge higher bonds and/or different payment terms. Where this is the case, the bond amount & payment deadline will be advised at time of booking
- 16.2 A Bond is held as security against any additional cleaning, removal of excess rubbish, damage or undue wear and tear, among other things.
- 16.3 All damage, breakages and losses to property, furniture, keys or furnishings must be paid for by the group and any damage must be reported to the accommodation provider immediately.
- 16.4 It is the responsibility of the group and all members to leave the property clean and tidy. The condition of the property must be left as close as possible to the condition it was in when you began your stay.
- 16.5 Bonds will be made available for refund approximately 10 business days after check-out provided clearance from the accommodation provider has been received. Any disputes relating to bond deductions must be discussed directly with the accommodation provider. The accommodation provider is solely responsible for amendments to bond deductions.
- 16.6 To claim a bond refund, each group member will log into their account and complete a bond refund form. Once completed the form needs to be downloaded, signed and returned to the email address provided. The form must be received within 12 months of the end of your stay, or your bond will be forfeited. Once received payment will be processed within approximately 5-10 business days.
- 16.7 Bonds will be refunded to your nominated bank account. All Bond forms must be signed to be processed. Any unsigned Bond forms will not be processed. Bonds will not be returned by any other means.

17 Payments

- 17.1 All payments, excluding the deposit can be made via the Schoolies.com website, by BPAY or by credit card. All payments, if made by credit card excluding the deposit will incur a 1.5% surcharge. BPAY payments take 2-4 business days to reach your booking. If you choose to pay your final payment by BPAY it is your responsibility to ensure this is paid 2-4 business days prior to the final payment due date, if your BPAY payment is not received on or before the final payment due date your entire booking will be cancelled.
- 17.2 Any fees charged to Schoolies.com by our credit card payment provider arising from a chargeback or a disputed charge on the cardholder's credit card will be charged to the cardholder. This fee is non-refundable.

18 Lay-by Payment Plan

- 18.1 You can lay-by your Schoolies balance payment over a number of months. To establish a lay-by, you must first pay a non-refundable deposit, the amount of which will be confirmed at time of booking.
- 18.2 Lay-bys are available for up to 18 months and regular monthly payments will be calculated based on your final balance due.
- 18.3 Your final lay-by payment is calculated so that your Schoolies booking including bond is paid in full by your Final Due Date.
- 18.4 Balance due is the cost of your accommodation minus any deposit paid and plus any optional extras such as event tickets and merchandise and your \$200 (refundable) bond.
- 18.5 Lay-bys may be cancelled by you at any time during the term. You will be charged a termination fee of \$20 at time of cancellation. The amount of your refund will be equal to the sum of all payments you have made less the non-refundable deposit, less the \$20 termination fee and any amendment fees (if applicable).

- 18.6 It is your responsibility to ensure that you have sufficient funds on your nominated card when your layby payment is due. Repeated payment failures may be treated as cancellation of the lay-by. Schoolies.com is not required to contact you before cancelling a lay-by for non-payment. If your lay-by is cancelled, you will be entitled to a refund of the amount you have paid, less your deposit and a termination fee of \$20. If cancellation is after the final payment date, please refer to our standard cancellation terms.
- 18.7 Any fees charged to Schoolies.com by our credit card payment provider arising from a chargeback or a disputed charge on the cardholder's credit card will be charged to the cardholder. This fee is non-refundable.
- 18.8 Schoolies lay-by is not available to bookings made 90 days before the bookings check in date.

19 Final Payment

- 19.1 The final payment, including all Bonds will be advised at time of booking. A bond is not considered paid unless the booking has been paid in full.
- 19.2 If a deposit, final payment or bond is not received by the due date GTM and the Schoolies.com website will cancel your booking. All members of your booking must be paid in full by the final payment due date to avoid cancellation of the entire booking. Refer to clause 24 for full details related to cancellation fees.
- 19.3 All prices quoted include GST.
- 19.4 Schoolies.com will release the booking details including the name and address of a Secret Schoolies hotel 30 days prior to travel.
- 19.5 If an optional extra is not removed prior to final payment, payment will be required.
- 19.6 If there is a balance outstanding on your booking, the overdue amount will be deducted from your bond refund.

20 Amending Your Booking

- 20.1 You will be able to make the following changes to your booking via the Schoolies.com website by using your "Booking Number" and password that is issued at the time you pay your deposit:
 - 20.1.1 change the name of a group member;
 - 20.1.2 change an e-mail address or contact details of a group member;
 - 20.1.3 cancel a group member;
 - 20.1.4 cancel a room;
 - 20.1.5 cancel the group organiser and select a new group organiser;
 - 20.1.6 cancel the entire booking; and
 - 20.1.7 make further payments.
- 20.2 If the size of your group changes you must notify us immediately. In the event that a group member cancels their booking, the price per person for the remaining group members will increase.
- 20.3 If you wish to add an additional room to your booking, please contact our Call Centre on 07 5572 7627 or email info@Schoolies.com.
- 20.4 Once the deposit has been paid, if you wish to change your accommodation building, room type or date of travel you will incur a \$60.00 amendment fee per person per change. Amendments must be notified in writing or via e-mail by the group organiser or by the guest whose booking is being amended. Any building change request will be subject to availability. Please note that it is not always possible to change buildings. GTM and the Schoolies.com website reserve the right to deny requests to change buildings.
- 20.5 No change of buildings or apartments or other travel arrangements is permitted after the final payment date.
- 20.6 The group organiser has the responsibility of controlling all changes made to your booking.
- 20.7 Amendment fees paid in respect of your booking are non-refundable.
- 20.8 Split stays can be arranged subject to the agreeance of all roommates. Schoolies.com and Group Travel Manager will not be responsible for any disagreements related to bond refunds, deposits or other monies paid in respect of a booking where roommates have split their stay. All split stays will incur a \$60 amendment fee payable with Visa or MasterCard.

21 Room Occupancy

- 21.1 The room description information provided to you will include information about the minimum and maximum number of people that can share a room.
- 21.2 If your group does not consist of the minimum number of people, GTM and the Schoolies.com website reserves the right to cancel your booking. If you need to change your booking to another building or room type due to insufficient persons, you will incur a \$60.00 amendment fee per person, per change.
- 21.3 The maximum number of people must always be strictly adhered to, and all members of the group agree to adhere to the maximum room occupancy.
- 21.4 GTM and the Schoolies.com website reserves the right to cancel, without notice, and retain all moneys paid to the Schoolies.com website any booking that does not meet the minimum occupancy or exceeds the maximum room occupancy.
- 21.5 GTM and the Schoolies.com are not responsible for advising group members of changes in occupancy or that a booking has been cancelled as a result of not meeting occupancy requirements.

22 Travel Documents

- 22.1 Travel documents will be made available to you at least 14 days prior to check-in.
- 22.2 Travel documentation will not be available for any group members until all group member payments are made in full.

23 Cancellation of Bookings

- 23.1 Any cancellation that is made before the final payment date will forfeit the non-refundable deposit plus any amendment fees paid in respect of the booking. Please refer to clause 10 for information related to cancellation of Leavers bookings.
- 23.2 Any cancellation made after the final payment date will forfeit the full cost of the booking excluding Bonds. Please refer to clause 10 for information related to cancellation of Leavers bookings.
- 23.3 Cancellations can be made via the Schoolies.com website or by emailing info@Schoolies.com.
- 23.4 Cancellations cannot be made via our Call Centre.
- 23.5 GTM and the Schoolies.com website is not responsible for informing group members that a person in their group has cancelled or that the booking has been cancelled in full.
- 23.6 No refunds will be given for an early departure or if you elect not to check into your accommodation.
- 23.7 Any fees paid in respect of your booking are non-refundable.
- 23.8 A cancelled booking may be re-instated subject to availability and receipt of the required minimum payment. Re-instated bookings will be subject to the terms and conditions that are in place at time of re-instating the booking.

24 Peace of Mind & International Travel Guarantee

- 24.1 In the event you are not permitted to check into your Schoolies accommodation due to Government restrictions, you will be eligible for a full refund of monies paid over and above the non-refundable deposit (excluding existing amendment fees and credit card charges if applicable). The non-refundable deposit will convert to a deposit credit voucher. You must have an active and valid booking at the time of these restrictions being applied to be eligible. [Click here](#) to see how to use your Deposit Credit Voucher.
- 24.2 In the event government restrictions prevent you from celebrating your Schoolies abroad, you will have the option to transfer your booking to one of our domestic Schoolies destinations or change your overseas booking to an alternative date free of charge. If you choose not to celebrate at one of our domestic destinations you will be eligible for a full refund of monies paid over and above the non-refundable deposit (excluding existing amendment fees and credit card charges if applicable). The non-refundable deposit will convert to a deposit credit voucher.
- 24.3 On occasions we may have to pay a supplier in advance. Where money has already been paid to suppliers on your behalf, and you are eligible for a refund of monies paid over and above the non-refundable deposit, due to government restrictions preventing check in, we will endeavor to secure a full refund or credit from the supplier for you. We cannot guarantee that the supplier will refund or credit this money.

- 24.4 Please note the peace of mind guarantee does not apply if you are unable to check in due to testing positive to Covid, being in self isolation as a result of being in close contact with a covid positive case or for not complying with government health requirements, including but not limited to, the requirement to be vaccinated. Please refer to your travel insurance in this instance.

25 Deposit Credit Vouchers

- 25.1 Deposit Credit Vouchers can be used to pay a deposit for a new booking and are valid for travel dates within 3 years via these websites:
a) Schoolies.com
b) Leavers.com.au
- 25.2 You can give or sell your Deposit Credit Voucher to another person without limitations.
- 25.3 2020 Deposit Credit Vouchers can be used to pay for a deposit on a new booking for Schoolies 2021, 2022 and 2023.
- 25.4 2021 Deposit Credit Vouchers can be used to pay for a deposit on a new booking for Schoolies 2022, 2023 and 2024.
- 25.5 Deposit Credit Vouchers can not be exchanged for cash or refunded.
- 25.6 Deposit Credit Vouchers are valid for use on new bookings only.

26 Travel Insurance

- 26.1 Travel Insurance can be considered for trips. [Learn more.](#)

27 Schoolies Events, Activities & Attractions

- 27.1 Booking accommodation via Schoolies.com does not guarantee that Schoolies events, activities or attractions will be available at a destination or over your chosen date, or that Schoolies booked through Schoolies.com are pre-registered for these events, activities or attractions (if available). Event, activity and attraction programs, when offered, are subject to change, withdrawal or cancellation at any time. Schoolies.com is a booking agent for Schoolies events and parties. Events and parties sold via Schoolies.com are organised in conjunction with venues and 3rd party promoters.
- 27.2 Some destinations do provide alcohol free events. These events /activities, if provided may be organised by local or state governments or 3rd party organisations and information should be sort from the relevant body.
- 27.3 Where available, optional Schoolies.com events, activities, attraction tickets, passports or passes may be added as an optional extra to your accommodation booking. Events are provisional and subject to change and will be confirmed prior to final payment. If you do not wish to purchase any optional events, please ensure that you remove these from your booking prior to final payment. No refunds will be offered if you fail to remove prior to final payment.
- 27.4 GTM and Schoolies.com reserves the right to change, add, withdraw, cancel or substitute artists, themes, dates, times, events, venues, activities & attractions at any time. No refunds will be available in the event of such changes.
- 27.5 All events, activities & attractions are subject to final council approval and government requirements at the time of the event.
- 27.6 In the event that Schoolies events, activities and attractions are withdrawn, changed, cancelled or not offered for your chosen destination or date, your Schoolies accommodation booking will still proceed.
- 27.7 Engaging in any dangerous activities including but not limited to moshing, crowd surfing, climbing and stage diving may lead to eviction from Schoolies.com events.
- 27.8 Persons attending Schoolies.com parties & events do so at their own risk.
- 27.9 GTM and Schoolies.com shall not be held liable for any loss, injury or damages sustained entering or during any event, including theft or loss of personal belongings.
- 27.10 The Nation Schoolies Festival for week one is held at the Doug Jennings Park in week 1 and the Cali Beach Schoolies Festival is held at Cali Beach in week 2. Schoolies festivals is an All Ages/Licensed Event. Please note that artists, attractions & venues will vary by week. Attractions and Rides will not be available in week 2. Festival dates and venue subject to approvals and change.
- 27.11 No refunds shall be provided if you purchase an Schoolies.com 18+ passes, passports or tickets and are underage. Government photo identification will be required as proof of age at time of pass, passport or ticket collection and on entry

for all 18+ events.

- 27.12 All Age events are 16+, valid id required. No refunds shall be provided if you purchase a pass, passport or ticket and are refused entry for not being a genuine year 12 school leaver.
- 27.13 Valid Schoolies ID must be presented with ALL Schoolies.com party tickets, passports and passes to gain entry to Schoolies.com events.
- 27.14 Refunds will not be available if entry is refused due to inability to provide correct identification.
- 27.15 No refunds will be offered in the event that you do not attend, you fail to pick up your event or party tickets, passport or passes from the designated collection point, or you do not use any portion of your pass, passport or ticket.
- 27.16 Entry to all parties & events is subject to venue capacity. Please arrive early for best chance of entry to the venue.
- 27.17 All Schoolies.com events will proceed rain, hail or shine. No refunds will be provided as a result of adverse weather.
- 27.18 In the instance of Festival Event cancellation tickets will be valid for entry a future Schoolies Nation event, in a dedicated 18+ section.
- 27.19 All passes, passports and /or tickets are non-refundable and non-transferable.
- 27.20 Schoolies.com customers and event attendees consent to any recorded or photographed for material to be used by Schoolies.com for marketing purposes.
- 27.21 Any party ticket, passport or pass supplied to you is your sole responsibility. If your Schoolies.com pass, passport and/or ticket is lost, stolen, cut, removed, tampered with, or deemed invalid in any way no replacement or refund will be issued for any reason.
- 27.22 Bags are not permitted at the Schoolies Nation Festival.
- 27.23 In addition to the terms enforced by Schoolies.com, venues hosting the event have the right to enforce their own rules and regulations, patrons must adhere to rules enforced by the venue. Venues may choose to close on any day and at any time without notice at their discretion.
- 27.24 Schoolies.com, the presenter and the event venues reserve the right to search all persons and all personal possessions at the time of entry to the venue. Failure to comply will mean no access to the event.
- 27.25 Anything that could cause harm is a prohibited item and will not be permitted into an event venue and will be confiscated. Prohibited items that are confiscated will not be returned.
- 27.26 Some events have a licensed bar. To purchase alcohol ticket holders must be 18+ and present a valid form of Government ID. Event staff reserve the right to deny the purchase of alcohol by a ticket holder at any time.
- 27.27 Unruly and intoxicated patrons will be removed from the event and will not be entitled to a refund.
- 27.28 Ticket holders attending All Age Events may be breathalysed.
- 27.29 Daily theme's are not aligned with events.
- 27.30 The right to refuse entry to Schoolies.com events is reserved by Schoolies.com, the promoter and/or the venue.
- 27.31 Cali Beach Club Party, All Age Parties & Hilton Pool Party ticket dates will be allocated randomly. Please note that themes and artists will vary depending on the date that you are allocated. No switches are permitted.
- 27.32 Cali Beach Club Parties will be Exclusive to Schoolies.com Passport Holders during the advertised times. After the designated time the venue may choose to open to the general public.
- 27.33 No pass outs will be issued for Schoolies Nation Festival, Cali Beach Club Party, the Schoolies Rave and the All Ages Parties, except in emergency situations.
- 27.34 The event may be scheduled to be held during a time at which one or more Government directions or regulations may be in force. You agree to comply with all government directions, orders and regulations relevant to attending events, which may be in place at the time of the event. Refunds will not be offered in the event that you are unable to attend the event due to your failure to comply with government health requirements or if you are unwell or in isolation.
- 27.35 Events for 2024 and 2025 in all destinations are yet to be confirmed. Provisional event tickets, passports or passes may have been included in your booking. All event tickets, passes and passports and their inclusions are subject to change and availability. Event prices and inclusions will be confirmed prior to final payment.
- 27.36 All passes, passports or tickets sold through this website are subject to any terms and conditions that are on the website or that may be printed on the ticket or signage at the event entrance
- 27.37 Busses to and from any Leavers events are not included in your booking and these services are managed by 3rd party providers which means they can be changed or cancelled at any time. GTM and Leavers.com.au never guarantee

accommodation options will have an official event bus stop outside or nearby to our accommodation options. We endeavour to keep bus information on our websites as up to date as possible however when changes or cancellations occur GTM and Leavers.com.au do not take responsibility for this and normal cancellation terms apply should you wish to cancel your booking.

27.38 2024 Event Passes/Passports/Tickets

- 27.38.1 The Gold Coast Schoolies Passport – U18 \$199 (Fest + All Age Party + Cali Beach Club Day Party) includes a Pre-Sale price Schoolies Festival ticket (Week 1 Schoolies Nation Festival valued at \$89 and Week 2 Cali Beach Club Festival valued at \$75), access to 3 All Ages Parties valued at \$75, access to a Cali Beach Club Day Party valued at \$49 PLUS discounts with a total saving of up to and over \$200. The All Age party is a supervised, no alcohol party held at partner nightclubs.
- 27.38.2 The Gold Coast Schoolies Passport - 18+ \$199 (Fest + 18+ Club Pass + Cali Beach Club Day Party) includes a Pre-Sale price Schoolies Festival ticket (Week 1 Schoolies Nation Festival valued at \$89 and Week 2 Cali Beach Club Festival valued at \$75), an 18+ Club Pass valued at \$75, access to a Cali Beach Club Day Party valued at \$49, PLUS discounts with a total saving of up to and over \$200. The Club Pass offers 7 nights entry before 10pm to partnering clubs/venues and discounted entry before midnight. Excludes entry on special event nights.
- 27.38.3 The Gold Coast All Age Party Add On entitles holder access to 3 All Age Club Party Schoolies.com partnering clubs.
- 27.38.4 The Schoolies VIP Upgrade inclusions may change and will vary between weeks. VIP Upgrade for week 1 includes VIP fast lane entry to the festival, access to the exclusive VIP area, dedicated toilets, meet and greet and free rides and attractions at the festival. VIP Upgrade for week 2 includes access to the exclusive VIP area, meet and greet, and other VIP experiences that will be confirmed closer to the date.
- 27.38.5 The Hilton Pool Party Ticket gives you access to 1 Hilton Pool Party. Party dates will be allocated randomly.
- 27.38.6 The Airlie Beach Schoolies Passport (Fest + All Age Party) gives you access to 1 All Age Club Party and 7 nights of entry to Schoolies Festival Airlie Beach PLUS discounts at local attractions and retailers. Government/school photo identification will be required at time of wristband collection.
- 27.38.7 The Byron Bay Week 2 18+ Schoolies Passport includes a Byron Bay Party Pass which gives access to the Opening Party, Closing Party, and free entry to access to partnering club/s until 10:30pm and discounted entry before midnight for the period of 23rd November– 30th November 2024. PLUS discounts at local attractions and retailers.
- 27.38.8 The Bali Schoolies Event and Activity Package includes entry to the Opening Party, White Party, Finns Beach Club Party, Closing Party, Pool Party, Sol Rooftop Party (accommodation customers only) a range of free activities and FINNS VIP Membership including free daily entry to Finns VIP Beach Club inc. a single daybed, towel per adult, VIP locker & sunscreen, Free daily entry to Finns Coworking Spaces, Free access to Finns Rec Club Sports Field, Free daily entry to Finns Rec Club Fitness Centre, Free access to Finns Rec Club Tennis Centre, Free 1x 1 Hour Cubby House Kids Club Pass per child, Free 1x 1 Hour Bounce Pass, Free 1x 1 Hour Strike Pass, Free high speed WiFi, Free shuttle to & from Finns Rec Club & Finns Beach Club. Please membership terms in clause 56. Activities and inclusions are subject to change. Some activities are optional paid extras that will be available to purchase.

28 Schoolies shirts

- 28.1 Official Schoolies.com shirts will be added to your booking. If you do not wish to purchase a shirt, please ensure that you remove it from your booking prior to final payment. Refunds will not be permitted once payment has been received.
- 28.2 Your submittal of an online order is a conditional acceptance of Schoolies.com terms and conditions.
- 28.3 Full payment is required with your Schoolies booking by the final payment date. If payment remains outstanding, the overdue amount will be deducted from your bond refund.
- 28.4 Schoolies.com will reject any messages that include profanities or exceed 10 characters.
- 28.5 Changes or refunds are not permitted after final payment has been made.
- 28.6 Singlets are subject to availability and will be issued in order of payment received.
- 28.7 It is your responsibility to log in and customise your Schoolies shirt. If you do not customise the shirt you will receive a blank one.
- 28.8 If the name/nickname/group is entered incorrectly, Schoolies.com will not accept returns. Refunds will not be available due to errors resulting from incorrect entry.
- 28.9 Schoolies.com will not refund or exchange if the sizing that is selected is incorrect.

- 28.10 Schoolies.com advise against using profanities and advertising phone numbers, Schoolies.com reserves the right to refuse service or cancel orders in its discretion.
- 28.11 Schoolies.com will notify you of the designated collection point.
- 28.12 No refunds will be available if you fail to collect your shirt from the designated collection point.
- 28.13 Failure to attend Schoolies will not entitle you to a refund.
- 28.14 Please note that no refund will be available for Schoolies shirt within 45 days of travel even if Government Restrictions prevent you from checking in.
- 28.15 Claims of shortages, damages or defective items must be made within 24 hours of receipt. We reserve the right to replace or repair at our discretion.

29 House Rules

- 29.1 House Rules are the individual accommodation provider's terms and conditions.
- 29.2 You, and all members of your group, agree to abide by these terms and conditions during your stay.
- 29.3 The group organiser must ensure that all group members have read the House Rules for your accommodation.
- 29.4 By confirming this booking, you are confirming that you and all members of your group have read and agreed to the House Rules.
- 29.5 House Rules can be viewed by selecting the building name in the building list page on the Schoolies.com website and selecting the House Rules icon.
- 29.6 Accommodation providers reserve the right to be able to change their house rules without notice. You may also be required to sign the accommodation providers/managing agents house rules on arrival.
- 29.7 In the interest of all guest's safety, accommodation providers reserve the right to be able to close off all balconies. Schoolies.com will notify you of any possible closures as soon as possible.

30 Information on our Website

- 30.1 GTM and the Schoolies.com website endeavours to ensure that all information displayed on the Schoolies.com website is correct.
- 30.2 GTM and the Schoolies.com website will not be held responsible for any errors in content.
- 30.3 Please contact us if you have any queries regarding published information.

31 Schoolies Right to Amend

- 31.1 GTM and Schoolies organises and arranges the accommodation pursuant to the contractual arrangements it has with apartment owners and managers. GTM and the Schoolies.com website does not occupy or have any control over any hotel, apartment or unit and, as such, GTM and the Schoolies.com website are not liable for any damage or loss, whether to personal property or howsoever arising, to any person who has booked accommodation through the Schoolies.com website.
- 31.2 GTM and the Schoolies.com website cannot guarantee the availability of accommodation and GTM and the Schoolies.com website reserves the right to change and cancel bookings. GTM and the Schoolies.com website reserves the right at any time, in its absolute discretion, to modify any accommodation or to cancel the same without notice. GTM and the Schoolies.com website are not responsible for losses relating to 3rd party suppliers such as, but not limited to, airline tickets, transfers, tours and insurance as a result of any accommodation modification or cancellation.
- 31.3 Prices are provisional for all bookings made 90 days prior to arrival. This means that your price may go up or down. We will automatically update your booking to reflect the final price no later than 90 days prior to travel. Please ensure that you check the final price prior to making your final payment.
- 31.4 Whilst GTM makes every effort to ensure that all prices on the Schoolies.com website are accurate and up to date sometimes errors do occur, and the prices stated are incorrect. GTM and the Schoolies.com website reserve the right to alter accommodation prices on the Schoolies.com website to reflect any increase in the cost of accommodation for reasons beyond our reasonable control. This may include (but is not limited to) pricing mistakes, errors or omissions.

Where a pricing mistake, error or omission has occurred, GTM or the Schoolies.com website will use its best endeavours to notify you of the mistake, error or omission.

- 31.5 Confirmation of bookings and invoices are subject to re-issue if GTM or the Schoolies.com website discovers a pricing mistake, error or omission.
- 31.6 Upon GTM or the Schoolies.com website notifying you of the price mistake, error or omission you can either agree to accept the amended price or you may cancel your booking.
- 31.7 In the event that an error occurs which results in a room being double booked, or due to circumstances beyond our control the original room and/or property that was booked is no longer available, GTM and the Schoolies.com website will use its best endeavours to relocate your group an alternative room/property.
- 31.8 GTM and the Schoolies.com websites will use its best endeavours to have you and your group relocated. In the event that GTM and the Schoolies.com websites is unable to offer your group alternative accommodation GTM and the Schoolies.com websites will refund all monies paid to the Schoolies.com websites including all deposits.

32 Media

- 32.1 GTM and the Schoolies.com website reserves the right to use names, images, voices, statements or otherwise in any form of media whatsoever for the purposes of marketing, advertising, promotion, campaigns or any other form of publicity without payment or compensation to any GTM or the Schoolies.com website customer.

33 Email & SMS Updates

- 33.1 We may email to you updates about our products and services and the products and services of relevant 3rd party suppliers that we think may be of interest to you. If you do not wish to remain a subscriber to our mailing list or otherwise receive updates on our products or services, you are able to remove your details from the subscription list by going to [Schoolies.com/unsubscribe](https://www.schoolies.com/unsubscribe) or by replying stop to an SMS

34 Your Privacy

- 34.1 We will handle your personal information in accordance with the terms and conditions set out in our Privacy Policy which is posted on the Schoolies.com website.

35 Our Relationship

- 35.1 No agency, partnership, joint venture, employee-employer or franchisor-franchisee relationship is intended to be created between you and us by these Terms of Use.

36 Links and Third-Party information

- 36.1 Schoolies.com contains links to sites operated by persons and companies outside of the Schoolies.com website. We provide these links for your assistance and information. We are not responsible for the availability or content of these third-party sites and we are not responsible for any goods and services available from these sites.

37 Intellectual Property Rights

- 37.1 The copyright and other intellectual property in the Schoolies.com website is owned by GTM or by a third party who has given GTM and the Schoolies.com website permission to use them.

38 Trademarks

- 38.1 Any and all Trademarks shown on the Schoolies.com website are the trademark of their respective owners.
- 38.2 Nothing contained on the Schoolies.com website shall be construed as the granting of any licence, right to use of any or all trademarks shown on the Schoolies Website.

39 Indemnity

- 39.1 You, and all members of your group agree to indemnify GTM and the Schoolies.com website and their respective affiliates, employees and others against any loss and damage suffered, costs incurred, by them in connection with you and your groups use of the Schoolies.com website and any breach by you of the Terms of Use and any other legal obligation.

40 Registrations & Photo Registrations

- 40.1 From time to time Schoolies.com and relevant 3rd party partners may send you information and/or contact you directly about products and services that we think you may be interested in. If you do not wish to remain a subscriber to our mailing list or otherwise receive updates on our products or services, you are able to remove your details from the subscription list by going to [Schoolies.com/unsubscribe](https://www.schoolies.com/unsubscribe).
- 40.2 Confidential information will not be disclosed to individuals or organisations outside of Schoolies.com without prior consent, unless required to do so by law, or if the disclosure is permitted under the Privacy Act.

41 Competitions

- 41.1 From time to time Schoolies.com may run competitions on social media and through other channels such as TV and radio. The promoter of these competition is Schoolies.com.
- 41.2 The only persons who may enter and be awarded prizes are Australian residents who are not employees of the promoter or its related bodies corporate, or immediate family of such employees.
- 41.3 By entering the competition, participants agree to be bound by these terms and conditions.
- 41.4 Unless stated otherwise participants may only enter the competition once, and only the first received entry will be valid if more than one entry is received from a participant.
- 41.5 Entries are only valid if the participant has an accommodation booking with Schoolies.com.
- 41.6 Winners will be selected by a panel of representatives of the promoter who, at their discretion, will select the best answer/s based upon originality, creativity, and adherence to the word limit, or via points scored sharing the competition.
- 41.7 Chance does play a part in determining the winners.
- 41.8 Incomplete, indecipherable or illegible entries will be deemed invalid. Entries that contain objectionable, harassing, defamatory, abusive, threatening, harmful, obscene, profane, sexually oriented or racially offensive content will be deemed invalid.
- 41.9 All prizes must be taken as offered and are not exchangeable, transferable, redeemable for cash or resale. If a prize is unavailable, the promoter reserves the right to substitute a prize of equal or greater value. Prizes unclaimed after a period of one month from the date of notification of the winner may be forfeited and used by the promoter at the discretion of the promoter.
- 41.10 Winner/s will be notified by email and telephone.
- 41.11 From time to time Schoolies.com may run competitions with additional terms. These will be advised at time of entry.
- 41.12 During the promotional period of 09th October 2023 until the 23rd October 2023, Schoolies.com is running a 'Mystery Code' promotion, valid for new Schoolies 2024 bookings only. Every booking made using the code 'mystery24' during the promotional period will receive a free Schoolies Showbag added to their booking, for collection at Schoolies 2024. All new bookings made within the dates of promotional period will be eligible to win additional prizes including free party tickets, merch and the cost of the winners Schoolies accommodation. Winners will be picked at random at the discretion of Schoolies.com. Prizes may be changed or withdrawn at any time. Winners to be contacted via email or telephone, major prize winners will be announced on Schoolies.com Instagram. Schoolies.com may extend the dates of the promotional period, and change the requirements for qualification for the promotion at any time.
- 41.13 Schoolies.com Black Friday Deal 2023 runs until midnight 24/11/23. Bookings using the code receive EITHER a FREE BUCKET HAT, \$25 OFF or a SCHOOLIES SHOWBAG on their booking First 1000 bookings only. New 2024 bookings only. Prize images are for illustrative purposes only. Prize allocation is decided solely by Schoolies.com.
- 41.14 As of 31st January 2024 until the 22nd February 2024, Schoolies.com is running the Ultimate Back to School Competition for the Schoolies 2024. The competition is to be executed on the Schoolies.com Instagram page (@schoolies). Entrants

must book their 2024 Schoolies accommodation on Schoolies.com prior to the end date of the competition and complete the steps outlined on the competition Instagram post on the official @schoolies Instagram page for valid entry to the competition. The prize for this competition consists of, the cost of the winners Schoolies.com accommodation booking not including the bond, any extras and/or any credit card or amendment fees. Roommates of winner do not win the cost of their Schoolies as part of the prize. A \$300 Voucher from City Beach Australia, a pair of 2nd Gen Apple AirPods, a pair of Crocs and either a 30oz Stanley Quencher Cup or 36oz Yeti RAMBLER Bottle. Colours and sizes of prizes will be decided by Schoolies.com once the winner has been drawn, in consultation with the winner. The winner will be chosen at Schoolies.com discretion and all decisions are final. Prizes are none transferrable. Winner is announced on 23/02/24 and will be notified via phone and/or Instagram. Prizes will be mailed to the nominated winner up within a month after the competition has been drawn. This competition is not in affiliation with the brands of the prizes.

- 41.15 As of 22/07/24 until the 14/08/24, Schoolies.com is running the Ultimate Schoolies Experience Competition for Gold Coast Schoolies 2024. The competition is to be executed on the Schoolies.com Instagram page (@schoolies). Entrants must book their 2024 Gold Coast Schoolies accommodation on Schoolies.com prior to the end date of the competition and complete the steps outlined on the competition Instagram post on the official @schoolies Instagram page for valid entry to the competition. The prize for this competition consists of, the cost of the competition winner and one chosen roommates Schoolies.com accommodation booking not including the bond and/or any admin/credit card or amendment fees. 2x Schoolies Passports, depending on the winners age will determine the type of passport given, valued at \$398. 2x VIP Schoolies Festival Upgrades, inclusions of the VIP Festival Upgrade may vary between weeks, valued at \$100. 4x Village Roadshow Theme Parks escape passes provided by Village Roadshows, valued at \$520. 2X \$250 vouchers from City Beach Australia. The winner will be chosen at Schoolies.com discretion and all decisions are final. Schoolies.com accommodation booking must be made for the 2024 Gold Coast event to be valid for entry. Prizes are non transferrable. Prizes may change/be withdrawn at the discretion of Schoolies.com. Winner will be announced on 14/08/24 and will be notified via phone and/or Instagram.
- 41.16 As of the 7th August 2024 until the 28th August 2024 Schoolies.com are running a win your Schoolies competition for Airlie Beach 2024 bookings. The prize for this competition consists of, the cost of the winners Schoolies.com Airlie Beach booking and the Airlie Beach Schoolies Passport and 18+ Club Pass Add On not including the bond, any other extras and/or any credit card or amendment fees. Roommates of winner do not win the cost of their Schoolies as part of the prize. The winner will be chosen at Schoolies.com discretion and all decisions are final. Winner is to be announced on the 29th August 2024 and will be notified via Instagram.
- 41.17 As of the 14th of November 2024 until the 5th of December Schoolies.com are running a win your Schoolies competition for 2025 bookings. The prize for this competition consists of the cost of the winners and ONE group members Schoolies.com accommodation booking. Not including any extras, bond or admin fees/credit card or amendment fees. The winner will be chosen at Schoolies.com discretion and all decisions are final. Winner is to be announced on the 5th December 2024 and will be notified via Instagram

42 Schoolies Highlight Competition

- 42.1 By entering the competition, participants agree to these terms and conditions.
- 42.2 As of the 16th of November to the 11th of December 2024, Schoolies.com is running a "Share your Schoolies Content" competition for everyone who attends Schoolies 2024. The prize for this competition consists of up to \$1000 CASH and prizes tbc, to be transferred to the winner's nominated bank account.
- 42.3 The winners will be chosen by a vote via our Instagram story and finalists will be chosen at Schoolies.com's discretion and all decisions are final. The winners are to be announced on the 11th December 2024 and will be notified via instagram name or the telephone number attached to the booking/submission.
- 42.4 By submitting an entry to this competition, the competition entrant gives permission to Schoolies.com to share the submitted content and use it unreserved for marketing purposes.
- 42.5 By submitting an entry to this competition, the entrant acknowledges they have permission from everyone who features in the footage in any way, for the footage to be submitted for this competition and for the footage to be shared by Schoolies.com and used unreserved for marketing purposes.
- 42.6 Entries are only valid if the participant has a 2024 accommodation booking with Schoolies.com.
- 42.7 The winners will be selected at the full discretion of Schoolies.com. Judging criteria will be based on the footage having a fun and energetic representation of Schoolies 2024.
- 42.8 Entries must be a video to be deemed valid. Incomplete, indecipherable or illegible entries will be deemed invalid. Entries

that contain objectionable, harassing, defamatory, abusive, threatening, harmful, obscene, profane, sexually oriented or racially offensive content will be deemed invalid.

42.9 All prizes must be taken as offered and are not exchangeable or transferable. Prizes unclaimed after a period of one month from the date of notification of the winner may be forfeited and used by Schoolies.com at the discretion of Schoolies.com.

42.10 From time to time Schoolies.com may run competitions with additional terms. These will be advised at time of entry.

43 Secret Schoolies Hotels

43.1 All Secret Schoolies Hotels are available to new bookings only.

43.2 All Secret Schoolies Hotels bookings are subject to standard booking terms and conditions.

43.3 Schoolies.com guarantees all Secret Schoolies Hotel bookings will be booked into an official Schoolies.com hotel.

43.4 Schoolies.com will release the booking details including the name and address of All Secret Schoolies Hotels within 30 days of travel. If the booking is made within 30 days of travel, hotel details will be released within 7 days of travel.

43.5 All Secret Schoolies Hotel allocations are final and cannot be changed, refunded, exchanged or transferred.

43.6 All Secret Schoolies Hotel rates quoted are on a "per person" basis and are inclusive of GST. All rates quoted do not include Bonds or optional extras such as events and merchandise.

43.7 Every effort is made to ensure that the description of facilities and services provided at hotels and apartments listed on the Schoolies.com website is accurate however these are continually being changed, upgraded and on occasion taken out of service.

43.8 The Schoolies.com website cannot be held liable for omissions, errors, alterations to property facilities and services, whether temporary or permanent.

43.9 Secret Room types may be allocated into a room that may not have a living area and/or & kitchen/cooking facilities. For larger groups, more than 1 room may be allocated.

43.10 Savings of up to 70% are possible on Secret Schoolies bookings and whilst it is possible to save up to 70% this is not guaranteed. It is guaranteed that the price you pay for your secret schoolies hotel will be lower than the advertised original retail price for the same property.

44 Flash Sale

44.1 Flash Sale prices and discounts are subject to availability and can be withdrawn or varied without notice.

44.2 Advertised prices already include discounts.

44.3 All Flash Sale prices are available to new bookings only.

44.4 All Flash Sale bookings are subject to standard booking terms and conditions.

44.5 All Flash Sale prices quoted are on a "per person" basis and are inclusive of GST. All prices quoted do not include Bonds or optional extras such as events and merchandise.

44.6 Every effort is made to ensure that the description of facilities and services provided at hotels and apartments listed on the Schoolies.com website is accurate however these are continually being changed, upgraded and on occasion taken out of service.

44.7 The Schoolies.com website cannot be held liable for omissions, errors, alterations to property facilities and services, whether temporary or permanent.

45 2020 Credit Vouchers Exchanged for Travel Online Vouchers

45.1 Minimum transaction of \$1,500 applies to redeem your voucher.

45.2 Credit Vouchers may be exchanged for Travel Vouchers until the 31st March 2021. Once exchanged your Travel Voucher will be valid for 3 years.

45.3 One voucher per customer, per booking.

45.4 Vouchers are single use only.

46 Travel Online Vouchers For New Bookings

- 46.1 A link to claim your \$150 voucher will be provided in your booking confirmation email
- 46.2 Minimum transaction of \$1,500 applies to redeem your voucher
- 46.3 Vouchers are valid for 90 days from date of issue
- 46.4 One voucher per customer, per booking
- 46.5 Vouchers are single use only

47 2025 Provisional Dates and Prices

- 47.1 2025 prices are provisional and may go up or down.
- 47.2 If prices go down your booking will be updated to reflect the lower price.
- 47.3 In the unlikely event that prices increase, your booking will be updated to reflect the higher price. If you do not wish to accept the higher price you will be offered the opportunity to move to another hotel or cancel your booking.
- 47.4 Should dates change, the Schoolies.com website will automatically move all existing bookings to the amended dates.
- 47.5 Prices and dates will be finalised no later than 90 days prior to arrival.

48 2026 Provisional Dates and Prices

- 48.1 2026 prices are provisional and may go up or down.
- 48.2 If prices go down your booking will be updated to reflect the lower price.
- 48.3 In the unlikely event that prices increase, your booking will be updated to reflect the higher price. If you do not wish to accept the higher price you will be offered the opportunity to move to another hotel or cancel your booking.
- 48.4 Should dates change, the Schoolies.com website will automatically move all existing bookings to the amended dates.
- 48.5 Prices and dates will be finalised no later than 90 days prior to arrival.

49 \$0 To Pay at Time of Booking Campaign

- 49.1 From time to time, it may be possible to book without making a payment at the time of booking. When this is the case it will be advised on the confirmation page.
- 49.2 When offered, \$0 to pay at time of booking means there will be no payment required at the time of making the booking. It does not mean that a deposit is not required.
- 49.3 Deposits will become due 5 days after making the booking.
- 49.4 If deposits for all room mates are not received within 5 days, the booking will be cancelled.
- 49.5 Layby payment plans cannot be set up until the deposit balance has been paid.

50 Low Deposit Campaign

- 50.1 From time to time, it may be possible to book with a low initial deposit. When this is the case, it will be advised at the time of booking.
- 50.2 From the 30th of October 2024 to March 2025 Schoolies.com is running a \$99 deposit campaign.
- 50.3 \$99 deposits are only valid on new 2025 bookings in select destinations. Excluding, Fiji, WA & Byron Bay.
- 50.4 If you have booked Schoolies during a low deposit campaign; the deposit balance is due 7 days later and will be automatically deducted from your saved credit card. The deposit balance will be advised at time of booking.
- 50.5 The combination of the initial low deposit payment and the balance deposit payment 7 days later, constitutes your full booking deposit. This full booking deposit is subject to all Schoolies.com Deposit terms, as outlined in "(9) Deposits" in the Schoolies.com Terms.
- 50.6 If the deposit balance payment is not made 7 days later, the booking will be cancelled and all payments made will be forfeited.

51 Merchandise

- 51.1 All prices are inclusive of GST and are in Australian dollars, Schoolies.com reserves the right to change prices.
- 51.2 Your submittal of an online order is a conditional acceptance of Schoolies.com terms and conditions.
- 51.3 If you have a Schoolies booking please order merchandise by logging into your booking.
- 51.4 Full payment is required at time of purchase.
- 51.5 Delivery for Schoolies Merchandise will start on the 1st December.
- 51.6 Changes are not permitted after final payment.
- 51.7 Merchandise is subject to availability and will be issued in order of payment received.
- 51.8 If the name/nickname/group is entered incorrectly, Schoolies.com will not accept returns. Refunds will not be available due to errors resulting from incorrect entry.
- 51.9 Schoolies.com will not refund or exchange if the sizing that is selected is incorrect.
- 51.10 Schoolies.com advise against using profanities and advertising phone numbers, Schoolies.com reserves the right to refuse service or cancel orders in its discretion.
- 51.11 Where collection is chosen as delivery method. Schoolies.com will notify Schoolies of the designated collection point and specified time allotments.
- 51.12 No refunds will be offered if you change your mind or fail to collect your merchandise from the designated collection point in the specified time allotment.
- 51.13 Failure to attend Schoolies will not result in a refund.
- 51.14 Claims of shortages, damages or defect items must be made within 24 hours of receipt. We reserve the right to replace or repair at our discretion.
- 51.15 Schoolies.com will reject any messages that include profanities or exceed 10 characters.
- 51.16 Pick up is offered for Gold Coast orders only. If you are travelling to any other destination you must pay for postage and provide a delivery address.
- 51.17 As Schoolies x Budgy Smuggler Merch are one-off limited edition custom pairs of smugglers, they are non-refundable or exchangeable. Please read [sizing guide](#) and confirm your sizes before making purchase.

52 FINNS VIP Membership

- 52.1 FINNS VIP Membership includes free daily entry to FINNS VIP Beach Club inc. a single daybed, towel per adult, VIP locker & sunscreen, Free daily entry to FINNS Coworking Spaces, Free access to FINNS Rec Club Sports Field, Free daily entry to FINNS Rec Club Fitness Centre, Free access to FINNS Rec Club Tennis Centre, Free high speed WiFi, Free shuttle to & from FINNS Rec Club & FINNS Beach Club. Activities and inclusions are subject to change and to the following [Terms and Conditions](#) . Some activities are optional paid extras that will be available to purchase.
- 52.2 FINNS VIP Membership terms - Single Day Beds at Finns VIP Beach Club - Tennis Courts, Sports Field at Finns Rec Club are subject to availability. Reservations not required. Not valid in conjunction with any other offer, non-refundable or exchangeable for cash. No outside food and beverage permitted to the venues. FINNS Beach Club entrance is not valid for special events. FINNS Recreation Club is covered by 3rd party public liability insurance to value US\$ 1,000,000. FINNS Beach Club is covered by 3rd party public liability insurance to value US\$ 500,000. FINNS Bali venues have Public Liability Insurance. Personal Accident Insurance is the responsibility of the guest. Daily Personal Accident Insurance policy is available for purchase at reception.

53 Schoolies Rewards Program

- 53.1 **Eligibility:** The Schoolies Rewards Program ("Program") is offered by Schoolies.com at its own discretion and is not always available to all Schoolies.com customers.
- 53.2 To be eligible, you must be an Australian school leaver who has an active Schoolies.com booking
- 53.3 Participants must obtain parental or guardian consent if under 18

- 53.4 The Program is only valid for referrals within the participant's school or local region (community groups, sporting clubs, close or partnering schools). Mass sharing on social media, forums, or public channels is not permitted
- 53.5 Schoolies.com reserves the right to verify the eligibility of all participants and referred bookings
- 53.6 **Code Sharing Process:** Participants will be provided with a unique code to share with eligible friends
- 53.7 A referral is considered successful when the referred person books their Schoolies using the participant's unique code and pays the required deposit
- 53.8 The referred person must not have previously booked a Schoolies package
- 53.9 Participants must not use their own code on their own booking.
- 53.10 **Reward Tiers** Reward amounts are determined by the number of successful referrals and the incentive tiers in place at the time of booking. These tiers may be amended at any time and at Schoolies.com's discretion
- 53.11 Cash rewards are issued in the form of credits deducted from the participant's Schoolies booking balance. Cash payouts or alternative redemptions are not available
- 53.12 Any cash earned through the Schoolies Rewards Program is only valid for credited use toward Schoolies accommodation and cannot be used for optional extras
- 53.13 **Points + Redemption:** Reward points are accumulated for each individual new booking using the Rewards Program member's unique code. The booking deposit must be paid for points to be valid and appear in the Rewards Member's booking portal
- 53.14 When enough points to earn a reward are accumulated, the reward will automatically appear in the reward member's Schoolies.com booking portal within 24 hours of the new booking's deposit being received
- 53.15 Any FREE Schoolies earned through the accumulation of Schoolies Rewards points will be confirmed on the final payment due date.
- 53.16 Any physical reward items must be collected from Schoolies Central upon arrival at Schoolies. For locations outside the Gold Coast, reward items will be available at the accommodation upon check-in
- 53.17 **Free Schoolies Reward:** If you earn a Free Schoolies Reward. Schoolies.com will pay for the cost of your Schoolies accommodation (Fees, Bonds, and Optional Extras such as merchandise and events are not included). Your roommates will still be required to pay in full for their bookings. To qualify for a FREE Schoolies Reward you must meet the following criteria: 1. You must have earned the points required through eligible referred booking. 2. You must have a valid, live booking with Schoolies.com. 3. Your roommates must have paid for their bookings in full. 4. You must not have made any changes to your original accommodation booking
- 53.18 **Blackout Periods:** During blackout periods, rewards codes cannot be used. The blackout periods are: 1 November – 31 March each year. These blackout may from time to time be lifted and/or additional blackout periods may be added. Changes to blackout periods will be communicated in advance
- 53.19 Reward codes will automatically expire after travel has taken place.
- 53.20 Schoolies.com reserves the right to discontinue the Program at any time
- 53.21 **Auditing & Compliance:** All participants who achieve "Free Schoolies" or significant rewards will undergo an audit to confirm legitimate referral activity
- 53.22 Fraudulent activity, including but not limited to mass sharing outside the permitted networks, self-referrals, fabricated bookings, spam accounts, or accounts created solely for sharing codes, will result in disqualification from the Program and forfeiture of all rewards
- 53.23 Schoolies.com reserves the right to request additional information, including proof of relationships with referred individuals, to verify compliance
- 53.24 Any breaches of these Terms & Conditions may result in disqualification from the Program and cancellation of associated rewards
- 53.25 If a Schoolies Rewards member's booking is cancelled, all accumulated points and rewards associated with that booking will be forfeited
- 53.26 **General Conditions:** Schoolies.com reserves the right to modify or discontinue the Program at any time without prior notice
- 53.27 Any disputes regarding rewards or eligibility will be determined solely by Schoolies.com, and its decision is final
- 53.28 Your rewards code will be deactivated, and you will be disqualified from earning rewards if you share your code, post your

code, or ask people to inbox you for your code on the Schoolies.com Facebook page, Instagram, event pages or other official channels

- 53.29 Your code is for sharing on your own social media networks, amongst friends, and on printable flyers provided by Schoolies.com
- 53.30 Rewards may not be sold, transferred, assigned, or combined with any other offer, discount, or promotion.
- 53.31 Points will not be earned if a booking is made without correctly entering their unique code at the time of booking. Schoolies.com will not be liable for any such failure.
- 53.32 Rewards codes must be applied at the time of booking and cannot be added afterward.
- 53.33 Participation in the Program constitutes acceptance of these Terms & Conditions.
- 53.34 **Code Users - Bonus Incentives:** Each person who correctly enters a rewards code referral code at the time of booking will receive a limited edition piece of Schoolies merch and automatic entry into a draw to win their Schoolies trip for free (refund of their booking cost, excluding fees, extras, and bond amounts)
- 53.35 The winner is drawn annually after the final payment period
- 53.36 The winner will be notified by 30 September via phone

54 Schoolies Promoters Program

- 54.1 **Eligibility:** The Promoter Program ("Program") is open to graduates that have travelled with Schoolies.com in previous years and other individuals selected and approved by Schoolies.com
- 54.2 Each participant ("Promoter") must register with accurate personal details and agree to these terms
- 54.3 Schoolies.com reserves the right to approve or reject any Promoter application
- 54.4 The Program is only valid for referrals within the participant's previous school, local region (community groups, sporting clubs, close or partnering schools) or target areas agreed in advance with Schoolies.com. Mass sharing on social media, forums, or public channels is not permitted
- 54.5 Schoolies.com reserves the right to verify the eligibility of all participants and referred bookings.
- 54.6 **Referral Tracking & Valid Referral:** Each Promoter will receive a unique referral code (a combination of letters and numbers) to share with their friends, school, and peers
- 54.7 A "Valid Referral" is defined as a booking made through Schoolies.com using the referral code, with the deposit successfully paid for each person
- 54.8 The booking must be made by a genuine Schoolie and match the personal details provided at the time of booking
- 54.9 Promoter commission will only be validated for the most immediate Schoolies Year (e.g., for new Schoolies 2025 and 2026 bookings)
- 54.10 Cancelled, refunded, or fraudulent bookings will not count toward incentives
- 54.11 Promoters will not be entitled to payment if a booking is made without correctly entering their unique code at the time of booking. Schoolies.com will not be liable for any such failure
- 54.12 Promoter codes must be applied at the time of booking and cannot be added afterward
- 54.13 **Incentives & Bonuses:** Promoters can earn \$20 for every Valid Referral using their referral code. For example, 5 bookings = \$100, 10 bookings = \$200, 15 bookings = \$300. The maximum total commission a Promoter can earn is \$1,000
- 54.14 Incentives will be issued monthly after deposits are received
- 54.15 Schoolies.com reserves the right to withdraw and modify incentive structures at any time
- 54.16 **Payment:** Promoter commission will be processed monthly to the Promoter's nominated bank account
- 54.17 If a booking deposit is not paid, no commission will be paid for that booking
- 54.18 **Fraud Prevention & Compliance:** Promoters may not create fake bookings, use their own referral codes for their own booking, or manipulate the system in any way
- 54.19 If fraudulent activity is detected, the Promoter will be disqualified and may forfeit any earned rewards
- 54.20 Schoolies.com reserves the right to audit bookings and request additional verification
- 54.21 Promoters must not share their code on official Schoolies.com channels, including but not limited to Schoolies.com

Facebook page, group, schoolies.com Instagram, TikTok, and Schoolies.com event pages

- 54.22 Promoters can only share their code amongst friends, their own social media, and on official flyers provided by Schoolies.com
- 54.23 Schoolies.com reserves the right to audit and review all content produced
- 54.24 If any content is deemed misleading, inappropriate, or misaligned with the Schoolies.com brand, Schoolies.com may request the individual to remove or edit the content immediately
- 54.25 Failure to comply with a takedown request may result in removal from the program and forfeiture of any pending payments or incentives.
- 54.26 **Program Cap & Limits:** The total limit for this Program is capped at \$1,000 per Promoter
- 54.27 If this cap is reached, no further incentives will be issued
- 54.28 Schoolies.com reserves the right to pause, modify, or change the cap at any time
- 54.29 Promoters will be notified if any changes impact their eligibility or payments
- 54.30 **Blackout & Reactivation:** During blackout periods, rewards codes cannot be used. The blackout periods are: 1 November – 31 March each year
- 54.31 These blackouts may from time to time be lifted and/or additional blackout periods may be added. Changes to blackout periods will be communicated in advance.
- 54.32 After a blackout period, referral codes will not automatically reactivate. Promoters must be reapproved in writing by Schoolies.com before their code can become active again
- 54.33 Referral codes will automatically expire after 12 months and must be formally reactivated to remain valid. Expired codes will no longer generate incentives after 1 November
- 54.34 Schoolies.com reserves the right to discontinue the Promoter Program at any time
- 54.35 **General Conditions:** Participation in this Program does not create an employment or agency relationship with Schoolies.com
- 54.36 Schoolies.com reserves the right to terminate the Program or individual Promoter participation at any time
- 54.37 Any disputes regarding the Program will be resolved at the sole discretion of Schoolies.com
- 54.38 Promoter codes are only valid if the new booking members attend the same school or regional area as the Promoter
- 54.39 **Code Users - Bonus Incentives:** Each person who correctly enters a Promoter's referral code at the time of booking will receive A limited edition piece of Schoolies merch and automatic entry into a draw to win their Schoolies trip for free (refund of their booking cost, excluding fees, extras, and bond amounts)
- 54.40 The winner is drawn annually after the final payment period
- 54.41 The winner will be notified by 30 September via phone

55 Schoolies Creator Program

- 55.1 **Voluntary Participation:** By submitting a Schoolies Creator Application and accepting the position, the individual understands that it is a volunteer activity.
- 55.2 **Training Program:** Participation in the Schoolies Content Creators Program does not constitute employment. It is a training program designed to provide experience in content creation, social media management, and digital marketing for Schoolies.com. As such, participants are not entitled to employment benefits or compensation
- 55.3 **Eligibility and Parental Permission:** Eligible participants for the Content Creators Program include Graduates that have previously travelled with Schoolies.com and Year 11 and Year 12 students. If the individual is under 18, they must obtain parental or guardian consent prior to participating
- 55.4 **Content Sharing:** The individual agrees to share their submitted content with Schoolies.com for use in any marketing activities and to be shared across all Schoolies.com social media channels without any form of compensation
- 55.5 **Responsibility for Platform Use:** By participating as a Schoolies Creator and utilizing third-party social media platforms such as, but not limited to, YouTube, TikTok, and Instagram, the individual takes responsibility to adhere to each platform's user requirements. They understand they are using these platforms at their own volition
- 55.6 **Limited Liability:** Schoolies.com is not responsible for any issues arising from the use of third-party platforms, content creation, or any other related activities. The individual agrees to participate at their own risk

- 55.7 **Fraud Prevention & Compliance:** Schoolies.com reserves the right to audit and review all content produced under the Content Creators Program
- 55.8 If any content is deemed misleading, inappropriate, or misaligned with the Schoolies.com brand, Schoolies.com may request the individual to remove or edit the content immediately
- 55.9 Failure to comply with a takedown request may result in removal from the program and forfeiture of any pending rewards
- 55.10 Participants may not engage in fraudulent activities such as creating fake engagement (likes, comments, shares) or misrepresenting their relationship with Schoolies.com